

# ADRIATIC TOUR 2024

## TERMS & CONDITIONS

1. **Payments:** I understand my deposit refundable within 14 days of purchase, 50% refundable until December 31<sup>st</sup>, 2023 and is no longer refundable after January 1<sup>st</sup>, 2023 and any payments thereafter are non-refundable. Exceptions may be made if another individual can fill your spot. All payments will be returned if Opolo needs to cancel the trip for any reason. Opolo is not responsible for any monies lost to outside agencies due to cancellation: airlines, hotels, transportation, etc.

Initial: \_\_\_\_\_

2. **Itinerary & Hotels:** I understand the itinerary is subject to change based on availability, weather, timing, traffic delays, etc. Hotels are subject to change and room distribution is at the discretion of the hotel. Standard rooms are what is included in the tour price - suites/upgrades cannot be accommodated with our large group. Each hotel has their own check in procedure and may be delayed when our large group arrives. Opolo Vineyards and its tour director do their best to expedite this process when possible.

Initial: \_\_\_\_\_

3. **Activities:** I understand I am not required to participate in any or all activities listed on the itinerary. It is my choice whether I will attend a scheduled activity. No refunds will be granted for missed or skipped activities. Transportation to/ from activities and cities along the tour are by motorcoach.

Initial: \_\_\_\_\_

4. **Walking Capabilities:** I understand that the trip consists of many walking tours. Streets and buildings consist of stairs, cobblestone streets, uneven pavement, ditches, etc. It is my responsibility to watch my step always and understand that these European cities do not adhere to ADA requirements: elevators and easy access routes are not always provided.

Initial: \_\_\_\_\_

5. **Weather:** Opolo Vineyards cannot predict nor control the weather. Our suggestions are based off our past experiences and city averages.

Initial: \_\_\_\_\_

6. **Food:** I understand I will be eating the local cuisine which consists of large portions of mezze (cured meats and cheeses), meat (lamb, pork, veal), fish (while on the coast), and potatoes. Restaurants will do their best to accommodate dietary restrictions but cannot be guaranteed. Please outline your dietary restrictions here:

- |                                     |  |
|-------------------------------------|--|
| <input type="checkbox"/> Vegetarian | <input type="checkbox"/> Food Allergies: _____ |
| <input type="checkbox"/> Vegan      | <input type="checkbox"/> Other: _____          |
| <input type="checkbox"/> Kosher     |  |

Initial: \_\_\_\_\_

7. **Information:** Opolo Vineyards' staff and its tour director are my source for daily information. It is my responsibility to listen while they are providing information about the itinerary, meals, wake-up calls, departure times, etc.

Initial: \_\_\_\_\_

8. **Gratuities:** Gratuity is not included in the tour price. Tipping is not required but recommended for staff and guides who provide a good service. Tips for the tour director and bus driver will be collected at the end of the two-week trip.

a. Gratuity guidelines per person:

i. City tour guides (\$3-5 per half day) | Bus Driver (\$5 per day) | Tour Director (\$8-10)

Initial: \_\_\_\_\_

9. I understand that this is going to be a trip of a lifetime and I am going to have a blast! Opolo Vineyards and its team are here to make it the best trip possible. Please come to us with any questions or concerns. Zivili!

Initial: \_\_\_\_\_

### Emergency Information

Emergency Contact Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Relationship to you: \_\_\_\_\_

Allergies: \_\_\_\_\_

Medication(s): \_\_\_\_\_

Printed Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_