

Opolo

Job Title: Opolo Patio Host / Coordinator

Summary: Make a splash in the world of wine and hospitality! As the Patio Host / Coordinator at Opolo, you will be the welcoming face that kicks off a memorable wine tasting journey for our guests. You will be responsible for extending a warm welcome, providing insightful information on our tasting and lunch offerings, and ensuring a seamless flow of visitors. We are looking for candidates with enthusiasm, high energy, and an eagerness to create an inviting environment surrounded by our breathtaking Opolo vineyard views. This position must be available on weekends and holidays.

Compensation and Benefits:

- \$16-\$18 per hour depending on experience, plus tips
- Medical, Dental, and Vision Benefits (Full time only)
- Paid Time Off

Essential Functions:

- Greeting and engaging guests upon arrival
- Educating guests on the various tasting and dining options – Wine tasting, Distillery, Artisanal bites
- Coordinating the customer flow between our Tasting Room and Barrel Room
- Greeting & checking in group reservations and ensuring they are directed to the appropriate location in a timely manner.
- Assigning servers to groups and staying in constant communication with servers.
- Overseeing the patio to ensure guests enjoy responsibly and assists in making sure their experience is catered towards their needs.
- Engaging and thanking guests as they depart.
- Helping bus tables, pack orders, and carry wine out to customers' cars as needed.
- Other duties as assigned.

Working Conditions:

- Regular working schedule to include weekends and holidays.
- Extended and varied hours during peak seasons and/or special events.
- Moderate to heavy physical work (moving wine cases and retail supplies, setting up for special events).
- Standing for extended periods of time (8 hours per day).
- Carrying case(s) of wine to customer's vehicle after purchase.
- Helping wash wine glasses and dishes to keep a clean work environment.
- Ability to lift at least 50 pounds repeatedly (case of wine).

Requirements:

- Education: High school diploma or equivalent.