

# Opolo

**Job Title:** Hospitality Associate/ Busser: Pairings on the Patio

Opolo Wines, LP is looking for an individual with an enthusiasm for customer service to join our growing team. This individual will be engaging directly with our guests throughout their visit to the vineyard and will play a key role in contributing to customer satisfaction.

**Compensation:** \$16-18 per hour per dependent upon qualifications and experience, plus tips.

**Essential duties & responsibilities include, but are not limited to the following:**

- Provide excellent customer service including greeting, checking on, taking care of, and thanking guests.
- Take orders, expedite food and beverages, and collect payment from patrons.
- Take action to correct any problems guests are having as quickly as possible.
- Perform cleaning duties, such as bussing and cleaning tables, sweeping and mopping floors, tidying up service areas, taking out the trash, checking on/ cleaning bathrooms, and washing dishes.
- Stock service areas with supplies.
- Maintain a positive and professional approach with coworkers and customers.
- Contribute to team efforts by accomplishing related tasks as needed with a willingness to grow and learn.
- Perform other duties as assigned.

**Qualifications**

- Part time (30 hours) with potential full time (40 hours) schedule to include weekends and holidays.
- Ability to lift at least 50 pounds repeatedly (case of wine).
- Ability to stand for long periods of time (8 hours per day).
- Availability for extended hours during peak seasons and/or special events.
- Ability to maintain a clean work environment.
- Consent to a mostly outdoor work environment subject to very hot or cold conditions at times.
- Outgoing, engaging, and friendly personality with a desire to grow and a passion for excellent customer service.
- Strong written, verbal, and interpersonal skills.
- Accuracy and speed in executing assigned tasks.
- Must be 18 years of age or older.

Competitive salary commensurate with experience and qualifications, with benefit package.

Please submit resumes to [aricg@opolo.com](mailto:aricg@opolo.com).