

Opolo

Job Title: Hospitality Associate: Parings on the Patio

Summary: Opolo Vineyards is looking for an enthusiastic, customer focused individual to work in our casual style lunch service on the patio. This individual will be the first point of contact for guests arriving to the vineyard and will play a key role in delivering memorable experiences in a beautiful vineyard setting. If you are passionate about wine & guest service, come spend your work day alongside the vineyard and enjoy generous employee perks. Potential full-time opportunity for the right individual.

To be successful in the role, the best-fit candidate must have the following skills and leadership attributes:

Essential Functions:

- Greet customers as they arrive
- Provide an extraordinary guest experience by engaging with guests while presenting our offerings and executing orders.
- Take orders from guests and efficiently & accurately operate register system.
- Serve food and beverages to customers
- Check with customers throughout their visit to ensure they are enjoying their meal and take action to correct any problems
- Communicate with kitchen staff to ensure proper food quality
- Bus and clean tables as guests finish their meals
- Stock service areas with supplies
- Perform cleaning duties, such as sweeping and mopping floors, tidying up service area, taking out trash, checking on/ cleaning bathrooms
- Provide guests with information about local areas, including restaurants, activities, and directions
- Maintain a positive and professional approach with coworkers and customers
- Contributes to team effort by accomplishing related tasks as needed
- Other assignments as needed

Working Conditions:

- Regular working schedule to include all weekends and holidays
- Long and irregular hours during peak seasons and/or special events
- Standing for long periods of time (8 hours per day)
- Washing wine glasses and dishes to keep a clean work environment
- Ability to lift at least 45 pounds repeatedly (case of wine)

Requirements:

- Outgoing, engaging, and friendly personality
- Strong written, verbal and interpersonal skills including excellent telephone communication, sales and customer service
- Accuracy and speed in executing assigned tasks
- Must be 21 years of age or older